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Report an issue / request a service

Using this website

You can report an issue or request a service online using Council's [service request form](#). After completing this form you'll receive a reference number, which you can then use to [check the status](#) of your issue.



Using your smartphone

Residents can report issues instantly to Council through the free iPhone and Android smartphone app, *Snap Send Solve*.

Snap Send Solve allows users to take a photo of an issue such as litter, waste, parking, street cleaning, trees or noise, and by using GPS positioning determine the responsible council and send an email to report the problem.

Citizens can also use *Snap Send Solve* to provide feedback instantly to Council.

Follow the links below to download *Snap Send Solve* for free on your mobile device.



By phone

If you'd rather contact Council by phone, you can call the Customer Service Centre on (02) 9392 5000.

Inner West Council

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- Marrickville branch

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Council online

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Have your say

- Your Say Inner West
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Stay in touch

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- YouTube
- LinkedIn
- Council app
- E-newsletters